

01

CONTRACTOR DETAILS



Category A Contract Award

80TECH26D0460

POP: November 1, 2026-
October 31, 2036

RLO2, LLC SEWP VI

Program Contacts, Quote
& Order Support

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NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

NASA SEWP VI

Ordering Guide for RLO2, LLC

ABOUT RLO2, LLC

We are a federally focused technology solutions provider and SEWP VI Category A Contract Holder dedicated to helping government agencies achieve mission readiness through efficient acquisition of the products, services, and expertise needed to support mission readiness operations.

Through an established strategic technology partner ecosystem, we deliver compliant, scale-able solutions across enterprise mobility, data capture, RFID and asset visibility, IT infrastructure, cloud technologies, and professional services in support of product-based solutions. Our team combines responsive customer support with acquisition expertise to simplify procurement, reduce risk, and accelerate mission success.

MISSION READINESS THROUGH NASA SEWP VI



What is SEWP VI?

Agency Eligibility

SEWP VI Fee

High-Level Ordering
ProcessThe SEWP VI Contracts
were awarded by the
below scope categories:**CATEGORY A**
ITC/AV Solutions**CATEGORY B**
Enterprise-wide ITC/AV
Service Solutions**CATEGORY C**
Mission-Based ITC/AV
Service SolutionsSEWP VI Helplinehelp@sewp.nasa.gov
(301) 286-1478SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

NASA SEWP VI

Overview & Ordering Framework

RLO2 LLC · FEDERAL TECHNOLOGY PROCUREMENT

NASA SEWP Evolution

The NASA SEWP (Solutions for Enterprise-Wide Procurement) contract, pronounced "soup", provides Information Technology, Communications, and Audio-Visual (ITC/AV) products, solutions, and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. Fast forward to today, the SEWP vehicle represents acquisition innovation within the Federal Government processing more than 50,000 orders a year.

SEWP VI FEE

The program is self-funded through a 0.34% usage fee.

NASA SEWP VISolutions for
Enterprise-
Wide
Procurement**Contract Holder****AGENCY ELIGIBILITY**

Provides all Federal agencies with acquisition support.

ORDERING PROCESS

Each Agency defines its own processes for Purchase Requests and Delivery Orders.

01 Agency determines the requirement and generates a Purchase Request.

02 The Purchase Request and funding go to the procurement office.

03 The procurement office issues a Delivery Order using the appropriate federal agency form.

04 The SEWP PMO reviews and tracks Delivery Orders to contract holders.

NASA SEWP VI

Road map to Successful Ordering

FOLLOWING A SEWP VI REQUEST FROM
START TO FINISH

Key Participants:

-  Ordering Agency
-  Contract Holder
-  NASA SEWP Program

START >>

Define Your Requirement

The agency identifies the products, services, or technology capabilities needed to support its mission.

1

2

Submit Your Request Through SEWP

An RFQ, RFI, or market research request is issued through the SEWP program.

3

Request Distributed to Contract Holders

SEWP distributes the request to eligible contract holders.

4

Requirements Reviewed

RL02 evaluates technical, acquisition and delivery requirements.

5

Solution Developed

Technology, services, and support options are assembled to address mission needs

6

Verified Quote Submitted

A contract-compliant quote is submitted through SEWP.

7

Evaluate Available Solutions

The agency reviews responses and available solution options.

8

Select Best-Value Solution

The agency identifies the solution that best supports mission objectives.

9

Issue Delivery Order

The contracting office issues the Delivery Order.

10

Order Processed Through SEWP

SEWP records and tracks the order within the contract vehicle.

11

Delivery & Fulfillment

RL02 coordinates products, services, delivery, and applicable support activities in accordance with the order.

12

Ongoing Support & Order Completion

RL02 provides support, status updates, issue resolution, and successful order completion.



END

Support & Resources Through the Procurement Lifecycle

For quote requests, troubleshooting or post-delivery assistance, contact the RLO2, LLC SEWP VI team via our email at: sewp@rlo2.com
For escalation issues please contact our SEWP Program Manager directly

Requesting a Quote

Troubleshooting

Post-Delivery Support

Compliance

Requesting a Quote:

Obtain contract-compliant pricing, product recommendations, market research support, and scope validation through our SEWP VI team email: sewp@rlo2.com. Requirements, RFQs, RFIs, and bills of material (BOMs) can be reviewed and aligned to SEWP VI ordering requirements.

Troubleshooting:

If products are delayed, damaged, incomplete, or require escalation, the RLO2, LLC team will coordinate with distributors, manufacturers, and delivery partners to investigate, resolve issues, and support successful order fulfillment.

Post-Delivery Support:

Our team is committed to remaining engaged through delivery and order completion, providing assistance with order status, installation and implementation coordination, manufacturer engagement, warranty support, product replacement requests, and issue resolution throughout the procurement lifecycle.

Compliance:

PRACTICE NOTES

Agency Contracting Officers should understand agency-specific policies. An intermediary procurement office is not always required. All order modifications must route through the SEWP PMO.

FAIR OPPORTUNITY

Fair Opportunity requirements are governed by FAR 16.505(b) and applicable agency procurement policies. The SEWP Quote Request Tool (QRT) is the preferred method for supporting Fair Opportunity requirements and documenting the acquisition process. Customers should consult their agency contracting office regarding agency-specific policies and procedures.